



**November 4, 2005**

**New England TeleData  
596 Pleasant Street  
Norwood, MA 02062  
Attn: Tony Velardo**

**Dear Tony:**

**I wanted to take this opportunity to thank you for all of your support over this past year with regards to our phone and voice mail systems. You have helped us transition to an automated phone attendant based system which has made CompRep Associates more efficient. Your responsiveness, technical ability, and sincerity have been greatly appreciated.**

**I would recommend you to anyone without reservation.**

**I wish you the best with your business and look forward to a long term mutual relationship with New England TeleData.**

**Respectfully,**

**Rob Steffens  
Owner, CompRep Associates  
100 Everett Street  
Westwood, MA 02090**