



CREATIVE SERVICES, INC.

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November 12, 2005

Tony Velardo  
New England TeleData  
596 Pleasant Street  
Norwood, MA 02062

Dear Tony,

Creative Services, Inc. is experiencing another year of excellent growth. As we look back in time, we understand that we would not be where we are today without the collaborative effort of many that we have been fortunate to work with.

We would like to take a moment and thank you for the relationship we have enjoyed with you for over 15 years. Your industry knowledge, your personable manner and your responsiveness to our needs have always been of the highest quality. There has never been an issue too big or too small for you to address in an expedient manner. We truly appreciate your hard work, dedication, integrity and most importantly your years of friendship.

All of us at CSI wish you the best of health and success and hope that other companies have an opportunity to enjoy a partnership with you in the future.

Very truly yours,

Alan T. Sklar  
President