

Maria C. Levin, PC

Certified Public Accountant

QuickBooks ProAdvisors – Small Business Advisory Services

November 5, 2005

Tony Velardo
New England Teledata
596 Pleasant Street
Norwood, MA 02062

Dear Tony:

We often don't take the time to thank someone that does an excellent job for us in providing excellent services and products. We tend to expect this from our vendors, yet we all know that it doesn't always happen.

I wanted to thank you for all of your hard work in providing us with unsurpassed service and products. Your phone system is excellent. Your attitude and professionalism was incredible. Any time we needed to change "the plan" a bit through our construction, you responded promptly, never with hesitation, and always with a smile. Because of your flexibility and promptness, the project went very smoothly and on schedule.

We really enjoyed working with you and highly recommend you to our clients.

Thank you for following up with us as we grow our business.

Sincerely,



Maria C. Levin, CPA

