



Francis M. Walley Insurance Agency, Inc.

Full Insurance Planning • Business • Home • Life

Francis M. Walley, Jr.

Service Since 1922

Frank Walley, III, CPCU

November 3, 2005

Mr. Anthony Velardo
New England Teledata
596 Pleasant Street
Norwood, MA 02090

Dear Tony:

I just wanted to let you know how pleased I and my employees have been with your services over the many years we have been doing business. Your service has been exceptional in all aspects of our relationship!

- I greatly appreciated your advice in choosing a system;
- The system installation was prompt and professional;
- Most important, you have been attentive to our ongoing service needs since the installation of our system.

Many thanks for your hard work so I don't have to worry about my telecommunication needs!

Best Regards,

Frank Walley III, CIC, CPCU
President

Where you're sure of Quality Insurance